

C A No. Applied For
Complaint No. 259/2025

In the matter of:

Mahesh Kumar Josia

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. I.U.H Siddiqi, Counsel for the complainant
2. Mr. Harshit Bhasin, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL.

ORDER

Date of Hearing: 11th June, 2026

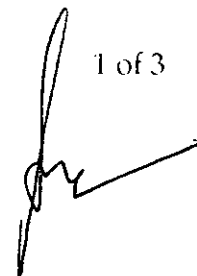
Date of Order: 07th July, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8007641425 at premises no. 77, Common Stair, Krishan Kunj Extension, Laxmi Nagar, Delhi-110092, but application of the complainant for new electricity connection was rejected by OP on grounds of "Common Stair Case not feasible".

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new Domestic electricity connection at premises no. 77, Common Stair, Krishan Kunj Extension, Laxmi Nagar, Delhi-110092 vide application no. 8007641425 which has been rejected by the respondent.

It is further submitted that the building comprises of Ground plus 5 floors and there already exists 5 separate electricity meters/ connections for domestic purpose for each floor of the building i.e, Ground Floor, Upper Ground Floor, First Floor, Second Floor and Third Floor except for Fourth Floor which is actually Fifth Floor. That uptill third floor, there are separate electricity connections, respondent cannot sanction separate electricity connection for staircase. Further, there is no separate wiring circuit for the staircase and there is also requirement of NOC from co-owners/ other owners. As per site inspection report, there exists fourth floor (practically fifth floor) also in the building for which no electricity connection has been sanctioned. It is every apprehension of the Respondent that the additional connection is being obtained for supplying electricity at the Fourth Floor.

3. The complainant did not filed rejoinder.
4. Arguments of both the parties are heard.
5. During the course of the argument, Counsel for the complainant filed NOC of all the co-owners/ others owners of the building. A Joint site visit was conducted by both the parties on 05.06.2026 to check the separate wiring for staircase connection. It was found that there is additional outdoor wire for stairs lighting, however, stairs supply with internal wiring of the premises is running with individual flat owner meter of each floor.
6. From the narration of facts and materials placed before us we found that the complainant applied for new electricity connection for staircase which

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was rejected by O.P on the grounds of that No separate wiring was found for staircase connection, NOC required from all the co-owners/ other owners of the premises. It is also an assertion of the respondent that the complainant is applying for staircase connection to use that connection on Fourth Floor, but O.P didn't file any substantial proof to support its statement. Counsel for the complainant filed NOC from all the co-owners and during the revisit it was found that there is separate wiring for staircase.

As the complainant fulfilled all the deficiencies raised by the respondent, we cannot deny the staircase connection only on the basis of the assertion that he will use the connection on fourth floor. If in future O.P found the misuse of the staircase connection, O.P has full right to take action as per law.

ORDER

The complaint is allowed. OP is directed to release the new staircase electricity connection as applied for by the complainant vide request no. 8007641425 at premises no. 77, Common Stair, KrishanKunj Extension, Laxmi Nagar, Delhi-110092 after completion of other commercial formalities as per DERC Regulations 2017.

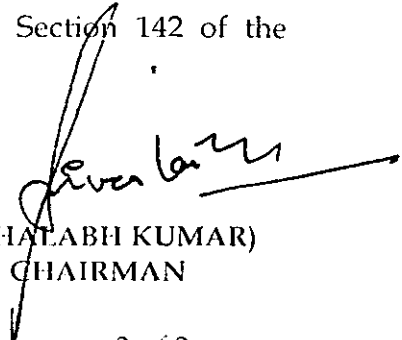
OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

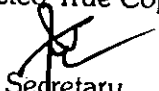
Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

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